



RX# 2132245

Dear Loyal Friend : PAUL DULBERG

Thank you for inquiring about your Prescription records. Our research for records is conducted with your first and last name and complete date of birth. Social Security numbers are not used by Walgreens for retrieving Pharmacy records.

In processing your record request, we have carefully scrutinized two separate computer systems to locate both the past and current prescription items purchased in our Pharmacies or through our Mail Order Facility. The records we have enclosed represent a thorough search of all records available, pursuant to retention policies and periods assigned by the state in which you filled your prescriptions.

In some instances, we have been unable to find record of prescriptions filled. If you did not receive records with this letter, please check the enclosed information to confirm your name and date of birth were provided to us correctly. If they are not correct, please advise us and we will be happy to conduct a new search. It would be most helpful in locating your records if you would please provide us with as much of the following information as possible:

your first and last names, including a/k/a's, nicknames, maiden names, or other names you may have used to fill prescriptions;
any of your past address information (particularly city and state);
current address, telephone number and date of birth;
location of the Store(s) in which you filled prescriptions (street name, city, state);
current and past telephone numbers, including area codes; and
a copy of any bottle, labels, or receipts you may have kept from the past.

Please submit this information in writing to us at the address listed below.

So you are aware, the law requires us to retain your prescription records for a minimum of only two years, in some states. As a courtesy to faithful customers like you, we maintain your prescription records for at least 10 years to better service your needs. If there is anything further we can do for you, please feel free to contact us, and thank you again for entrusting us with servicing a portion of your medical needs.

Sincerely yours,

Corporate Custodian of Records