

**From:** Paul Dulberg <pdulberg@comcast.net>  
**Subject:** **Fwd: MedChex question**  
**Date:** December 28, 2016 11:24:49 AM CST  
**To:** paul\_dulberg@comcast.net

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**From:** Paul Dulberg <pdulberg@comcast.net>  
**Date:** August 24, 2012 at 11:32:03 AM CDT  
**To:** Hans Mast <hansmast@comcast.net>  
**Subject:** **MedChex question**

Hi Hans,

I looked into the MedChex question.

When I called Open Advanced MRI of Round Lake to get the amount owed I was referred to their corporate office. The corporate office had told me my balance was \$0.00. They looked into who paid the bill and mailed me a breakdown of everything they charged, payments made and any adjustments. The corporate office at OPEN ADVANCED MRI did not know who MedChex was. They said it looked like an insurance payment was what paid my bill. Below is a breakdown of the billing from the corporate office at OPEN ADVANCED MRI.

Original charges from open advanced MRI of round lake.

\$1510.00 for the MRI on 02/03/2012  
\$75.00 for the injection on 02/03/2012

\$1585.00 total charges from open advanced MRI of round lake on 02/03/2012

MedChex paid

\$800.00 for the MRI on 02/23/2012  
\$0.00 for the injection on 02/23/2012

An adjustment was made to the original charges from open advanced MRI in the amounts of

\$710.00 for the MRI on 02/23/2012  
\$75.00 for the injection on 02/23/2012

My balance due reads \$0.00

After a bit of searching the web I came across the contact info for MedChex, gave them a call and asked how they came to pay off my bill with OPEN ADVANCED MRI and what their terms were for paying off the bill.

MedChex claimed I owe them \$3,390.00 for the MRI as of 08/22/2012

The customer Representatives supervisor I spoke with at medchex was named Tish.  
Telephone number: (866) 959-1100  
Extension: 109

Tish would not provide me with the terms or how MedChex came to negotiate and pay off my bill with OPEN ADVANCED MRI. She would simply repeat that they are a service to help those with no insurance and will be receiving a settlement for injuries. She told me that i did not need to worry about the increased amount from the original billing from OPEN ADVANCED MRI because a settlement would be paying for it. She demanded that I fax her a copy of the billing breakdown from Open Advanced MRI at 888-317-0260. She said that I was never supposed to see what the original billing was and that it is just wrong that I have it and that she would not discuss the terms or how MedChex became involved till I sent this copy to her office. That ended the conversation.

Hans, the only person/firm I ever authorized to handle any and all of my negotiations for medical billing is you and your firm. I will

bring in the breakdown from OPEN ADVANCED MRI to your office on Monday along with a few other bills I have collected.

Paul Dulberg  
847-497-4250  
Sent from my iPad